

# DEPOSIT | PAYMENT | REFUND POLICY

Check-In Time Flexible | Check-Out Time 9:00 AM

## **DEPOSIT (£100)**

To reserve your spot at any Rising Dragon School facility, please make a £100 deposit. The deposit is non-refundable – however should you cancel your reservation 90 days or more before your start date, you may apply your deposit toward another start date within 12 months from the date of the initial booking date that you registered for.

## **FULL PAYMENT (*WITHIN 90 DAYS OF START DATE*)**

Upon receipt of your deposit, we will send you a confirmation email with a welcome pack and all other details you need to prepare for your stay with us including details on how to finalise your payment. Full payment is due 90 days prior to your start date.

Students paying monthly should pay on the first day of their training month e.g. If you started your training on May 17th your next month will begin on June 14th which is when your payment is due.

## **REFUND POLICY**

Guests who take advantage of any discounted prices will not be entitled to a refund unless they are injured through fault of the RDS teachers/ coaches and cannot continue their training. If for some reason they have to return home due to personal reasons, then the remainder of their time at RDS will be left open for them to continue for the remainder of that calendar year.

If you are not 100% sure how much time you have to spend with us, then we recommend you paying monthly as once you have paid your tuition fee you should continue your training to the last day.

For the unexpended balance of their course no refunds will be made to students who do not want to continue their training as a result of their mistake or not wanting for any other reason other than to continue.

Refunds will be made for whole calendar months only.

## **IF YOU CANCEL:**

90 days or more prior to your start date, you receive: 100% credit of the cost of the full booking fee towards another stay with us within 12 months.

31-89 days prior to your start date, you receive: 50% credit of the cost of the full booking fee towards another stay with us within 12 months, and will forfeit the remainder.

0-30 days prior to your start date at RDS, you receive: No refunds or credits will be given.

To cancel, you must email us stating that you wish to cancel:  
[martial.arts@risingdragonschool.com](mailto:martial.arts@risingdragonschool.com)

## **MEDICAL INFORMATION**

Anyone attending an RDS training facility or retreat should inform us in the booking form or by email prior to arrival of anything that could prohibit you from exercise such as an injury, illness or strong medications.

You should also tell us of any history of mental illness or drug addiction as all of our training facilities require guests to be social around other guests and members of staff.

If you fail to inform us of any of the above or similar and we later find out that you have been dishonest in your application then RDS has the right to eject you from our premises immediately without recourse or refund!

If you cancel your participation for any reason, the cancellation policy will apply, with no exceptions. We wish we could compensate people for unforeseen circumstances (injury, family emergency, etc.) but we have costs already incurred when reserving your place. We have designed our cancellation policy to be as compassionate as possible in the case that your plans change. But to protect yourself further, we strongly encourage you to purchase travel insurance.

At the time of booking you agree to all RDS terms, conditions and facility rules.